

Organisation Value Statements

S

SEVA

- I take full ownership to serve our customers with agility and provide a seamless experience.
- I will make my customer experience WOW at every interaction.
- I will serve all our stakeholder with an attitude of “Atithi Devo Bhava”

C

COURAGE

- I will boldly venture into new areas of thought and action.
- I will speak my mind fearlessly but with grace. Example: Having difficult conversations, giving honest feedback.
- I will accept and share bad news and take responsibility to put things right; actively and positively support best course corrections.

C

COMMITMENT & PASSION

- I take ownership, keep my agreements and deliver on time.
- I will fulfill the expectations of all my internal & external customers passionately.
- I will challenge under performance and be outcome focussed.

R

RESPECT

- I will actively listen with empathy.
- I will value other’s time.
- I will let everyone present their thoughts, in discussions and let the best idea win on merits only.

T

TRUST

- I would implicitly trust my colleagues and work in a collaborative manner.
 - I will always act in the best interest of the organisation.
 - I will seek help and actively offer help.
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